


Self Service Portal – Support Management

Support



Submit tickets to get help faster

- Use tickets for issues related to your account or your orders. For help using products, go to [Product Support](#).
- View and track all your tickets here, including tickets we create when you call or email us.
- An agent will respond in 1 to 2 business days. You can opt in to updates via email when you submit a ticket.


[Submit a ticket](#)

Westlaw UK - License Renewal

Created on Dec 10, 2024 • 5:07 pm

Quick links
Product Training

Ticket details



Status: **Work in progress**
Case number: **18996703**

Last updated: **Dec 10, 2024 • 5:11 pm**
Category: **General account questions**

Reason for submitting ticket: **Other**
Ticket description: **Product renewal**

Receive email notifications when an agent comments on your ticket. (Optional)

Create **Tickets** for **Account, Product** or **User** management issues

Submit a ticket

- What can we help you with?
Topic: Account support User and admin access Product support
[Next](#)
- Which area can we help you with?
- What's the main reason for submitting this ticket?
- Tell us a little more.

Open tickets | **Resolved tickets**

Open ticket details

Subject	Status	Case number	Date submitted	Ticket category	Last updated
Westlaw UK - License Renewal	New	18996703	12/10/2024	General account questions	12/10/2024

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View Resolved and Closed **Tickets**

Click on the ticket to:

- Track and view more details, including those tickets created during a call or email.
- Send updates or messages to Customer Service anytime.
- Receive email notifications when there is an update to your ticket.