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Conference information

Our Thomson Reuters team is here to ensure that the event runs smoothly. Please do not hesitate to speak to one of us should you have any problems or questions. The up-to-date agenda containing all timings is in this delegate pack and additional copies are available from the registration desk.

Forum schedule

We will do our best to observe the start and finish times of each session. Delays are possible, however, and we would be grateful for your co-operation in returning to the conference hall as quickly as possible after the refreshment breaks and lunch.

Feedback

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Certificate of attendance

We are happy to provide certificates of attendance on request. Please speak to a member of the onsite team to arrange.

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Speaker profiles

All speaker photographs and biographies are submitted by the speaker and are not edited by Thomson Reuters.

Filming and photography

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Venue information



Hall 1

Go here for:

- Introduction from Thomson Reuters
- Co-chair's welcome
- Keynote address 1: Innovation in AI and machine learning (ML) technologies - what the future holds for law?
- Plenary panel: Ethics, corporate culture and the role of the GC as leader
- Breakout session: Achieving diversity in gender, ethnicity and social mobility
- Breakout session: Alternative business models - how can GCs make the most of their outside legal ecosystem?
- Breakout session: Team resilience - Coping with change
- Summary insights from the sessions: Key learnings and take-aways
- Keynote address 2: Insights from a former GC on converting to a CEO role
- Co-chair's summing up



Hall 2

Go here for:

- Breakout session: Brexit - the role of the GC in strategic business planning in an uncertain world
- Breakout session: Team advancement and retention - how do you reward and incentivise your team when cost savings are required?
- Breakout session: GDPR and data privacy - insights and perspectives



St Pancras

Go here for:

- Breakout session: Aspiring GCs - making the leap to leader
- Breakout session: Crisis management - the role of the GC in managing a crisis
- Breakout session: Cyber security breach - the GC's role in tackling this

Agenda*

08:30	Upper gallery level	Networking and refreshments	
09:15	Hall 1	Introduction from Thomson Reuters	Agustin Sanchez, Senior Manager – Legal Departments Strategy, Thomson Reuters
09:20	Hall 1	Co-chair’s welcome	Andrea Harris, Group Chief Counsel & Head of Sustainability, WPP
09:30	Hall 1	Keynote address 1: Innovation in AI and machine learning (ML) technologies - what the future holds for law?	Dr Joanna Batstone, Vice President, IBM Watson & Cloud Platform
10:00	Hall 1	Plenary panel: Ethics, corporate culture and the role of the GC as leader	Sarah de Gay, General Counsel, Slaughter and May Matthew Redding, General Counsel, Six Degrees Group Mark Maurice-Jones, General Counsel and Compliance Officer, Nestlé Neville Howe, General Counsel and Company Secretary, NEST
11:00	Upper gallery level	Morning coffee	

11:30

Breakout sessions

St Pancras

Breakout 1: Aspiring GCs - making the leap to leader

Tim Threipland,
OD Practice Lead UK,
FranklinCovey Europe

Ify Okoli-Watson,
Assistant GC,
Thomson Reuters

Hugh Ford,
General Counsel &
Group Treasurer,
Intu Properties

Sarah Livingston,
General Counsel &
Company Secretary,
Elysium Healthcare

Hall 1

**Breakout 2: Achieving diversity in gender, ethnicity
and social mobility**

Stuart Little,
Partner,
Shoosmiths

Clare Belcher,
Head of Legal,
Travellex

Mitzi Berberi,
Deputy General
Counsel,
Fox

Lisa Hart Shepherd,
CEO,
Acritas

Hall 2

**Breakout 3: Brexit - the role of the GC in strategic
business planning in an uncertain world**

Suzy Awford,
Head of Regulatory and
Government Affairs,
AIG, UK and Europe

Fergus Speight,
General Counsel and
Company Secretary,
Royal London

James Smethurst,
Partner,
**Freshfields
Bruckhaus Deringer**

Clare Wardle,
General Counsel and
Company Secretary,
**Coca-Cola European
Partners**

12:30

**Upper
gallery level**

Buffet lunch

13:15	Upper gallery level	Innovation showcase: smarter machines, smarter lawyers	
14:00		Breakout sessions	
	St Pancras	Breakout 1: Crisis management - the role of the GC in managing a crisis	<p>Sarah Nelson Smith, Regional General Counsel, WeWork</p> <p>Laura Rich, Deputy General Counsel, Acacia Mining</p> <p>Susana Cao Miranda, Dispute Resolution Partner, Linklaters</p> <p>Kaley Crossthwaite Partner, BDO</p>
	Hall 2	Breakout 2: Team advancement and retention - how do you reward and incentivise your team when cost savings are required?	<p>Lisa Ball, Legal Director, Customer Experience, BT Group</p> <p>Graeme Baldwin, SVP, Deputy General Counsel, Pearson</p> <p>Giles Pemberton, Consultant, 3 Kites</p>
	Hall 1	Breakout 3: Alternative business models - how can GCs make the most of their outside legal ecosystem?	<p>Adam Nguyen, Co-Founder, eBrevia</p> <p>Maniti Barot, Associate Director, EY Pangea3</p> <p>Jenifer Swallow, Formerly General Counsel, TransferWise</p> <p>Stephen Cooke, Deputy General Counsel, HSBC</p>

15:00	Upper gallery level	Afternoon tea	
15:15		Breakout sessions	
	Hall 2	Breakout 1: GDPR and data privacy - insights and perspectives	<p>Alessandro Galtieri, Deputy General Counsel, Colt Technology Services</p> <p>Evie Kyriakides, Chief Data Protection & Privacy Officer, Associate GC, Global Digital Privacy and Security, Mars</p> <p>Rob Beardmore, Senior Editor, Practical Law In-house, Thomson Reuters</p> <p>Matthew Kay, Data Protection Officer, EMEA, Thomson Reuters</p>
	Hall 1	Breakout 2: Team resilience - Coping with change	<p>Dan Kayne, General Counsel, Network Rail Infrastructure</p> <p>Ciaran Fenton, Director, Ciaran Fenton Ltd</p> <p>Michelle Bramley, Advisory Board Member and Senior Lawyer</p> <p>Claire Debney, Co-Founder and Principal, MOSAIC</p>
	St Pancras	Breakout 3: Cyber security breach - the GC's role in tackling this	<p>Jason Gottschalk, Partner - Cyber Security, BDO</p>

16:15	Hall 1	Summary insights from the sessions: Key learnings and take-aways	John Hovell, CEO and Co-Founder, STRATactical LLC
16:45	Hall 1	Keynote address 2: Insights from a former GC on converting to a CEO role	Andy Ransom, Chief Executive Officer, Rentokil Initial
17:15	Hall 1	Co-chair's summing up	Alison Kay, Group General Counsel & Company Secretary, National Grid
17:30	Upper gallery level	Drinks reception	

Our speakers will be happy to answer your questions. *Please note the agenda is subject to change.

09:15

Introduction from Thomson Reuters.



Agustin Sanchez,
Senior Manager – Legal Departments Strategy, *Thomson Reuters*

Agustin Sanchez leads the value proposition strategy for Legal Departments in Europe at Thomson Reuters, primarily responsible for the growth of the in-house legal segment. In his role, he identifies market opportunities and captures customer insights to drive the direction of the online content and legal software product portfolio.

During his time at Thomson Reuters, Agustin has held several roles in London and New York in a number of go-to-market and product strategy projects. Prior to joining Thomson Reuters, Agustin specialised in financial markets and banking regulation. As an Associate at Deloitte Tax, he advised major financial groups on FATCA and CRS obligations and coordinated multi-jurisdiction implementation initiatives.

Agustin holds an MBA from Duke University in North Carolina and dual University Degree in Corporate Law and Business Management from Universidad Pablo de Olavide at Seville.

09:20

Co-chair's welcome.



Andrea Harris,
Group Chief Counsel & Head of Sustainability, **WPP**

Andrea is the Group Chief Counsel for WPP plc and is responsible for the legal function and overseeing the Group's corporate governance, mergers & acquisitions, regulatory compliance, restructurings, employment disputes, data privacy, anti-trust and litigation matters and is a member of the executive management committee.

Andrea joined WPP in 1996 and became Group Chief Counsel in 2005. In 2017 Andrea also became Head of Sustainability.

Andrea is a Vice Chair of the Executive Committee of the GC100 and was listed in the UK GC Powerlist 2016 and 2019.



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09:30

Keynote address 1: Innovation in AI and machine learning (ML) technologies - what the future holds for law?



Dr Joanna Batstone, Vice President,
IBM Watson & Cloud Platform

Joanna L. Batstone, Ph.D., is the Vice President, IBM Watson and Cloud Platform, Delivery and Expert Services, based in New York City. Previously, Joanna was the Vice President and Lab Director, IBM Research – Australia and Chief Technology Officer, IBM Australia and New Zealand. Joanna has held a variety of technical and business leadership roles in IBM's Research and Development Laboratories. She was Vice President, Architecture and Technical Solution Design, IBM Global Technology Services, based in Dublin, Ireland. Joanna was the Director for Distributed Computing in IBM Research in New York, USA, the Development Program Director for IBM's Sensors & Actuators business unit and a Senior Technical Staff Member for IBM Software Group. She was the Senior Manager for Solutions Development in IBM's Healthcare & Life Sciences Business Unit with responsibilities for IBM's Life Sciences solutions for Pharma and Biotech. Joanna joined IBM in the T.J. Watson Research Center in Yorktown Heights, NY, in the Physical Sciences department.

Joanna has published over 80 papers and organized many industry conference symposia. In 2016, Joanna was appointed Honorary Enterprise Professor, University of Melbourne School of Engineering. She is a member of the Innovation Expert Panel for the Government of Victoria and serves on the NSW Data Analytics Centre Advisory Board.

Joanna received a B.Sc., in Chemical Physics and a Ph.D., in Physics from The University of Bristol, UK, followed by postdoctoral work at AT&T Bell Laboratories, NJ, and a Lectureship in the Department of Materials Science and Engineering at the University of Liverpool, UK, before joining IBM. She received the Burton Medal from the Microscopy Society of America, the Robert Lansing Hardy Gold Medal from The Minerals, Metals and Materials Society and the Cosslett Award from the Microbeam Analysis Society.



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10:00

Plenary panel: Ethics, corporate culture and the role of the GC as leader.



Sarah de Gay,
General Counsel, **Slaughter and May**

After practising as a Corporate/M&A lawyer, Sarah established the Compliance department at Slaughter and May. She is also the firm's COLP (Compliance Officer for Legal Practice) and a member of its Risk Committee. As such, she has particular responsibility for the full breadth of regulatory issues which affect the firm and plays a key role in risk management more generally.

Regarded by her peers across the City and within the regulator as one of the leading practitioners in compliance, Sarah has had a significant influence on the modernisation of the regulation of the solicitors' profession. She was a founder member of the City of London Law Society's Professional Rules and Regulation Committee (which she chaired until October 2016). She was also a member of the SRA's Standards Committee from its formation until 2012, during which time the SRA wrote its first Handbook.

Sarah is the co-author of *The In-houser*, a practical guide to the SRA Handbook for in-house lawyers, which has been recommended by the GC100 and referred to by some of its members as their "bible". She is also on the Editorial Committee for *Cordery on Legal Services*, the leading authority on the professional conduct, obligations and liability of solicitors.

Renowned for her proactive and constructive approach to compliance issues, Sarah has been described as an "exceptional Head of Compliance" who "has a deep understanding of the wider commercial implications of regulation for both large law firms and general counsel." Sarah was given the Chief Compliance Officer of the Year award at the Women in Compliance Awards 2015. She was appointed as Slaughter and May's first General Counsel on 1 May 2015.

Sarah joined the Court of the City of London Solicitors Company in 2017, and is committed to helping the livery company modernise and embrace diversity whilst respecting its history and traditions.



Matthew Redding,
General Counsel, **Six Degrees Group**

Matthew Redding is GC of Six Degrees, a cloud computing and cyber security business based in London that provides a range of IT, comms and consulting services for mid-market and enterprise businesses. He is ex-Lovells, and was previously Legal Director for Technology at BT and before that led a large team as Legal Director for EE's corporate, data, technology and B2B divisions.

Matthew is an advocate of lawyers gaining a broad range of experience to be able to give well rounded, ethically sound, strategic, and commercially relevant advice. He regards himself exceptionally lucky to have had the opportunity to help make primary legislation, negotiate multi-£bn corporate JVs, M&A, and commercial transactions, work as a board director, liaise closely with regulators, and litigate in the UK and EU at first instance and appeal courts.

Matthew's proudest achievement (after his family!) is found in the reform to the Electronic Communications Code, key aspects of which he conceived then campaigned for since 2011, and which came into force under the Digital Economy Act last year. This is now underpinning new business case dynamics for telecoms projects and enhances the communications landscape for the whole UK.



Mark Maurice-Jones,
General Counsel and Compliance Officer, **Nestlé**

Mark Maurice-Jones is the General Counsel and Compliance Officer at Nestlé UK & Ireland leading a team of 15 dedicated to shaping the company's agenda through proactive business partnership and driving a culture of integrity where people "do the right thing". Before his current role he worked for 15 years with Kimberly-Clark in the EMEA region where he held a number of roles including Chief Counsel Europe, Middle East and Africa and established a legal function in Russia and the Ukraine. Mark started his legal career as a competition lawyer with international law firms in London and Brussels. Mark holds an MA in Chemical Engineering from Cambridge University and before moving into law he worked as a teacher in Hong Kong. Mark is married and spends his spare time acting as a taxi driver for his five daughters.



Neville Howe,
General Counsel and Company Secretary, **NEST**

Neville is General Counsel at Nest and has spent over 20 years in financial services including life insurance, general insurance and wealth management. In that time he worked at Lloyds, St James's Place, AEGON and RSA.

Before qualifying as a lawyer, Neville spent 10 years in the Army, finishing as a Captain in the Royal Engineers. He is a keen sailor with 3 children and lives on the Suffolk coast, where he can indulge his passion for being on the water.

11:30

Breakout 1: Aspiring GCs - making the leap to leader.



Tim Threipland,
OD Practice Lead UK, **FranklinCovey Europe**

A Leadership Coach and Facilitator since 1989, he works with clients across Asia, EMEA and the United States.

Have experiences, beginning with the discipline of a military career and broadened by work with FranklinCovey Global and more recently as a leadership coach. He brings a pragmatic, field-tested perspective on leadership and developing agile teams - a perspective developed while working with diverse enterprise clients worldwide.

Tim currently runs the Leadership Practice for FranklinCovey and is responsible for managing large enterprise level change programmes within FranklinCovey clients.

Tim's previous role was Director of Coaching, delivering a 5-year systemic leadership coaching programme for Microsoft executives globally. The programme contributed to accelerating business results, improving alignment and accelerating results by focusing on both hard (execution, operations, performance, results) and soft edge (culture, market, strategies) skills necessary for growth.

With a philosophy that every voice is valuable and unlimited in its potential impact, Tim's approach is pragmatic and principled and focuses on enabling individuals to exercise their choices – Choices that empower and guide individuals to do what is right both for themselves and their business.

Tim is noted for his Leadership Coaching, Leadership Development, Key Note Speaking, Facilitation, Personal Effectiveness, Team Effectiveness, and Execution offerings. He has used them in service to high profile clients worldwide, including Coca-Cola, Microsoft, Pandora Jewelry, Avanade, Hitachi, Computer Science Corporation, Oracle and GlaxoSmithKline.

Tim lives in Woodstock, Oxfordshire in the UK with his lovely wife and 4 kids.



Ify Okoli-Watson,
Assistant GC, **Thomson Reuters**

Ify Okoli-Watson is Assistant General Counsel at Thomson Reuters where she is responsible for employment law matters globally. She also has extensive experience in financial services having spent 13 years at Barclays, where she worked in London and Johannesburg in different role, including Chief of Staff, Head of Employment, Incentives and Pensions Legal, and Director of Conduct Risk Compliance, Europe and Middle East. Ify was also Employment Counsel to Cancer Research UK and recently completed a FinTech program through Said Business School, Oxford University. She is married with 3 children and is an avid runner with a number of marathons and ultra-marathons under her belt.



Hugh Ford,
General Counsel & Group Treasurer, ***Intu Properties***

Joined the Group as General Counsel in 2003. Appointed General Counsel & Group Treasurer in April 2015. Previously, General Manager, Legal at Virgin Atlantic Airways and before that, a commercial lawyer with British Airways plc. Qualified as a solicitor in 1992 with Freshfields.



Sarah Livingston,
General Counsel & Company Secretary, ***Elysium Healthcare***

Sarah Livingston is General Counsel at Elysium Healthcare. Elysium Healthcare provides residential healthcare services across England and Wales primarily focussing on mental health, learning disability, and neurological conditions for adults and young people. Sarah was one of the founding team of Elysium in 2016 and has led the growth of the business for its original 22 sites to over 65 services by 2019.

Sarah qualified at Herbert Smith into Insurance Litigation, moved in house to an insurance company in 2007 and into healthcare in 2013.

Sarah has been recognised as the Individual of the Year in Healthcare - Legal 500 (2019) and in the Lawyer's Hot 100 in 2016.

CHOOSE CHANGE

Disruption from technology and the pace of change globally is now impacting lawyers directly.

There are new norms in the market and a new generation of lawyers who want to make a difference - creating in turn new opportunities for GCs to influence and surprise their boards.

If that resonates, we're listening - so join the conversation at this year's GC Leadership Summit on 10th July with Shoosmiths.



Stuart Little

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Tim Jackson-Smith

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David Jackson

Partner and
Head of Commercial
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The feedback we get from you at events like the GC Leadership Summit helps to inspire our range of Resource Solutions and our ground-breaking Matters+ matter tracking software for GCs and In House Legal teams.

A CHANGING ROLE IN AN ERA OF FLUX

If you are a General Counsel, you'll be accustomed to a measure of unpredictability – the role itself is rarely the same in any two organisations, and the spectrum of responsibilities it covers is equally varied. However, it's fair to say that, in 2019, the level and pace of current change is unprecedented.

External challenges have multiplied for businesses in the last 5 years - with risk in particular being a major headline, as the 'march of the regulators' accelerates. Not only is regulatory activity and the reach and power of regulators expanding and being reinforced on a global basis, but the technological building blocks upon which business operations are based have given rise to a new level of threat – cyber being at the top of most corporate risk agendas.

If you layer over this the fact that most businesses operate in, and are judged against, an increasingly vocal social and ethical framework, the risk matrix has become incredibly complex, a challenging if not daunting environment in which to operate.

So how do GCs navigate through and reconcile what sometimes appear to be incompatible commercial, legal and social priorities and constraints?

We are seeing two key trends emerging in our work with GCs and in-house legal (IHL) teams:

Appetite for Measurement: Visibility and data capture in a busy IHL environment are being cited more frequently as key requirements. There is a growing feeling that, unless IHL teams take the initiative to offer some form of SLAs/KPIs, then it is only a matter of time until the board will seek to impose them. Many in-house legal teams do not have visibility in any detail of where or how time is spent, or the level of reliance on external

law firms. Technology and AI is not the full answer. Many legal teams do not have a system to capture even basic data to provide a baseline, such as:

- How busy each lawyer in their team is
- Which internal clients are giving work to each lawyer
- The value/importance of each request
- The number of ad hoc queries being raised that never lead to an 'official' matter
- The time taken from initial enquiry to resolution.

New Skill sets: There is an expectation from the C-suite that GCs should be contributing to strategic planning and decision-making. This may necessitate developing a new or complementary skill set in order to make a greater contribution to the business. It's no longer sufficient for a GC to say "I deal in words, not numbers". In a recent survey of the C-suite, Shoosmiths found that the top 3 skills looked for by UK boards were:

- Better knowledge of their organisation's strategy/financials
- NED role/experience
- Industry/sector insight/trends.

GCs are in a unique position to embrace the changing environment and take a central role in helping to shape their organisation's strategy. Whether this requires strengthening your personal skill set or considering the benefits of measurement and data capture – there is an opportunity to be seized.

Stuart Little, Partner and Head of the Business Advisory Division, Shoosmiths LLP

11:30

Breakout 2: Achieving diversity in gender, ethnicity and social mobility.



Stuart Little,
Partner, ***Shoosmiths***

Stuart Little is a Partner at UK law firm Shoosmiths.

He heads the firm's Business Advisory Division which includes Commercial; Employment; Pensions; and Risk & Litigation Services. It advises medium to large corporates, financial institutions and public bodies.

Stuart's own legal background is as a commercial litigator with extensive experience of leading heavyweight commercial disputes with particular emphasis on Technology, Manufacturing and Corporate related matters.

He has worked closely over the years with General Counsel and legal teams and, with the GC of a leading US technology company, pioneered a "Risk Reward" pricing model which was an early winner of the FT Innovative Lawyers Award.

A skilled negotiator, he has wide experience of utilising ADR processes to achieve early commercial resolution, frequently preserving what are important commercial relationships between the parties.

Stuart is a member of the Society for Computers and Law.



Clare Belcher,
Head of Legal, ***Travelex***

Clare is Head of Legal for Travelex's foreign exchange retail, wholesale & partner services businesses in Europe, the Middle East, Africa & Asia Pacific; a board director of its UK operating subsidiaries; and co-chair of Travelex's global Diversity & Inclusion council. Clare also has responsibility for the legal support of central group services (IT, HR, Procurement, Property, IPR) and Legal Operations & Change Management. Clare leads a team of 16 lawyers based in London, Amsterdam, Mumbai, Kuala Lumpur and Sydney and co-ordinates a wider legal team supporting global business development activities from New York and San Paulo. Clare has been at Travelex for over 10 years in a number of different global leadership roles, prior to which she was in private practice specialising in Corporate Finance and M&A at two leading City firms. Clare was shortlisted for in-house council of the year at the British Legal Awards 2015, included in the FT Part-Time Power Top 50 in 2013 and led her team to win the FT's Most Innovative European In-House Legal Team in 2012. Clare has two children, Marcus (7) and Abigail (5), and is a coach & mentor to women returning from maternity leave for Cityparents (a network for City professionals balancing family life with a progressive career). Clare has also served on the governing body of the Law Society of England & Wales and is a sponsor of Pure Potential (a social enterprise that provides professional careers advice to state school students to increase social mobility).



Mitzi Berberi,
Deputy General Counsel, **Fox**

A consummate professional described by peers as a dynamic leader and strategic business partner, in her current role as Vice President/Deputy General Counsel Europe and Africa at Fox Networks Group, Mitzi provides support to the executives and legal teams across many disciplines with a strong emphasis on production, distribution and compliance, especially in emerging markets. Mitzi played an instrumental role in the company's expansion and business growth in Africa including the successful launch of a 16 nation pan-West African football tournament and the Africa Boxing franchise ensuring compliance took centre stage throughout the process.

Fluent in 3 languages, and qualified in both civil law and common law jurisdictions, Mitzi is passionate about the law and justice and her determination extends beyond the traditional in-house counsel role as she takes part in philanthropic work promoting representation, diversity and corporate governance. She acts as Community Leader for Women@21CF in the UK and spearheaded Fox Network Group's inaugural "21CF Impact Week" in the UK partnering with charities such as Smart Works, Goodgym and also supporting Amref UK.

Among her most notable achievements and awards, Mitzi received the Individual Lawyer of the Year Award in Media – Legal 500 (2019), European Counsel (Non-Financial) Team of the Year – ACC (2019), Commercial Team of the Year – ACC (2018) and GC Powerlist - Africa In House Team of the Year - Legal 500 (2017).



Lisa Hart Shepherd,
CEO, **Acritas**

Lisa founded Acritas in 2002 to exclusively service the research needs of professional services firms. During this time, Lisa has worked on projects with many of the world's largest law firms, helping clients achieve service excellence, brand strength, employee engagement and global growth.

Lisa is an innovator, whose invention of the Sharplegal program in 2007 presented a new, original and unique approach to measuring and tracking brands and market trends in the global legal sector. It is now the world's most comprehensive annual study of the legal market. It delivers over \$10 million of data and covers many aspects of the legal business in great depth, including brand, changing buyer behaviour, client service, pricing and international needs. Through analysing the responses given by thousands of top-ranking legal buyers, Lisa has a deep understanding of client and market issues. Her clear and insightful explanations of how Acritas data can be applied to enhance more effective client relationships is well valued by the law firms she works with and has earned her a reputation in the legal sector for delivering customised solutions to improve business performance and build competitive advantage.

11:30

Breakout 3: Brexit - the role of the GC in strategic business planning in an uncertain world.



Suzy Awford,
Head of Regulatory and Government Affairs, *AIG, UK and Europe*

Suzy has over 20 years' experience of regulatory & government affairs in the UK and Europe, principally in insurance and financial services, but also working across other highly regulated sectors. She joined AIG in January 2016 after 5 years with Genworth, formerly GE's insurance businesses, where she was Vice President for Corporate Affairs. Prior to Genworth, Suzy was a Partner and Managing Director of Global Government Relations, the regulatory & government relations practice of the international law firm, DLA Piper. She started her career at the House of Commons in the UK.

Suzy currently works with AIG to manage regulatory relationships in EMEA, particularly with the PRA, the FCA and the Luxembourg regulator, the CAA, as well as at EU level with EIOPA and national regulators across the EU. For Government Affairs, her role is to work with the UK and AIG Europe Boards and leadership to develop and implement AIG's influence and 'voice' on the key regulatory & government issues which matter to us and to our clients.



Fergus Speight,
General Counsel and Company Secretary, Royal London

Fergus has been General Counsel and Company Secretary at Royal London for eight years. He attends the Board and is responsible for providing legal advice and guidance across all areas of the Royal London business. Fergus has 25 years' experience instructing law firms to help him and his team support CEOs, boards and executives on a range of matters including M&A, regulatory matters, business planning and strategic execution. Fergus has held senior posts at Resolution, Nomura, and Aviva having begun his legal career at Standard Life.



James Smethurst,
Partner, **Freshfields Bruckhaus Deringer**

James is the Head of Freshfields Bruckhaus Deringer's financial institutions regulatory practice in London and advises on a broad range of regulatory issues for both wholesale and retail financial services clients.

James is a member of the International Regulatory Strategy Group Council, and of the Regulatory Committee of the British Venture Capital Association. He also sits on the Financial Markets Law Committee Insurance Scoping Forum and the LexisPSL Financial Services Consulting Editorial Board. James has contributed to a number of legal journals and other publications, including the *Practitioner's Guide to MiFID II* and *EU Financial Services Directives*.

James joined the firm in 1999 and became a partner in 2006.



Clare Wardle,
General Counsel and Company Secretary, **Coca-Cola European Partners**

General Counsel and Company Secretary and member of the Executive Leadership Team of Coca-Cola European Partners plc since June 2016, leading risk, compliance, security and legal teams across 13 countries, sponsor of the Diversity Council. Previously General Counsel of Kingfisher plc and Tube Lines plc, Head of Legal at Post Office. Currently chairman of Basketball England, NED at Modern Pentathlon Great Britain and Lee Fitzgerald Architects Ltd, previous directorships include encryption and digital signatures, sheltered housing and retail.

Planning for a 'no deal' Brexit – exclusive jurisdiction clauses under the Hague Convention on Choice of Court Agreements

By Angus Reston, Associate, Dispute Resolution
at Freshfields Bruckhaus Deringer



The UK government's stated intention is to reach a reciprocal civil judicial cooperation agreement with the EU during the UK's 'transition period' prior to leaving the EU, should the UK leave the EU with a negotiated deal. This agreement will seek to plug the gaps left by the UK's withdrawal, as a result of Brexit, from the Recast Brussels Regulation (which governs jurisdiction and the enforcement and recognition of judgments) and the Rome I and II Regulations (concerning applicable law).

However, it seems increasingly likely – albeit far from certain – that the UK will leave the EU on 31 October 2019 without a deal. In order to provide for continuity and legal certainty in all eventualities, the UK government intends to remain party to the following two conventions, regardless of the final form of Brexit:

1. The Lugano Convention regarding jurisdiction and the enforcement and recognition of judgments.
2. The 2005 Hague Convention on Choice of Court Agreements regarding exclusive jurisdiction clauses and the enforcement of resulting judgments, which is the focus of this article.

The Hague Convention

The Hague Convention is a multilateral international treaty which requires contracting states to respect exclusive jurisdiction clauses in favour of other contracting states and to enforce related judgments.

While the UK is currently bound by the Convention by virtue of its EU membership, upon a 'no deal' Brexit it would cease to apply. As a result, courts of other contracting states would not be obligated to respect exclusive jurisdiction clauses in favour of English courts, or to enforce related judgments.

However, on 28 December 2018, the UK government took the first step to accede, in the UK's own right, to the Convention. On 12 April 2019, the UK government (again) suspended the date of the UK's accession to the Convention until 1 November 2019 due to the further extension of the Brexit date until 31 October 2019.

The Instrument of Accession covers both 'deal' and 'no deal' Brexit scenarios. If the UK's draft EU Withdrawal Agreement is ratified, the UK will withdraw the Instrument of Accession as the Convention will continue to have effect in the UK throughout the transition period. Alternatively, should the Withdrawal Agreement not be ratified and the UK leaves the EU without a deal, the UK will accede to the Convention in its own right with effect from 1 November 2019.



No deal, no problem?

The Convention is not without its complications:

1. The Convention only relates to disputes arising from contracts containing *exclusive* jurisdiction clauses – non-exclusive jurisdiction clauses and sole option clauses are not covered.
2. There is a risk that, following a ‘no deal’ Brexit, exclusive English jurisdiction clauses concluded between 1 October 2015 (when the Convention first took effect in the UK, by virtue of its EU membership) and the ultimate Brexit date may not be subject to the Convention. However, this interpretation is far from certain and, in any event, parties could restate their contracts after the UK’s re-accession.
3. Another Contracting State might challenge the UK’s method of suspending its accession to the Convention.

While the political reality remains unpredictable, the UK’s planned accession to the Convention, in the event of a ‘no deal’ Brexit, offers some legal certainty.

Learn more at www.freshfields.com/brexit.



13:15

Innovation showcase: Smarter machines, smarter lawyers.

Join us...

Live Demo: Clifford Chance Dr@ft

CC Dr@ft is an automated document assembly system which allows clients to quickly and independently generate tailor-made and house styled documents within a secure CC Dr@ft private cloud. Clients consistently report that it saves time and money, reduces risk and increases efficiencies.

It can be used to produce loan documents, litigation documents, sales contracts, service contracts, supply contracts, share purchase agreements, corporate housekeeping documentation and HR documents, as well as any other document drafted on the basis of models or precedents, such as accompanying letters and draft emails. These can be either models/ precedents that are already available or models/ precedents that are drafted specifically by Clifford Chance for the client.

Presenter: Jennifer Paybody, Head of Commercial, Clifford Chance Applied Solutions

Live Demo: DFIN/eBrevia Contract Analyzer, Diligence Accelerator, Lease Abstractor

eBrevia uses industry-leading machine learning and natural language processing technology to extract data from contracts, bringing unprecedented accuracy and speed to contract analysis, due diligence and lease abstraction.

Contract Analyzer: The Contract Analyzer extracts information from current and legacy contracts to ensure that key contractual data and commitments are not missed. Gain insights into your relationships with customers, vendors, partners, and third parties. Use it to minimize your organization's risks, uncover hidden costs and opportunities, and make more informed business decisions. Populate Excel, Word, or your database with eBrevia-extracted results.

Diligence Accelerator: The Diligence Accelerator brings unprecedented accuracy and efficiency to due diligence in mergers and acquisitions. Automatically extract key concepts like term, termination, renewal, change of control, assignment, and indemnity. Sellers populate disclosure schedules and buyers close the deal faster, with more accurate diligence results.

Lease Abstractor: The Lease Abstractor automates the lease abstraction process to provide key data to commercial real estate firms, landlords, tenants, and lenders, by reducing the time and cost involved in manual data abstraction. Once abstracts are complete, export them to Excel, Word, Yardi, Argus, or your proprietary lease management system.

Bespoke: Extract industry-specific provisions with eBrevia Bespoke, our custom contract analytics solution. Leverage your expertise to train the software or utilize eBrevia's legal experts to train it for you. Apply our machine learning technology to bring your contract review to the next level.

Presenter: Adam Nguyen, Co-Founder, eBrevia

Live Demo: Thomson Reuters Data Privacy Advisor

Data Privacy Advisor helps you to better understand global rules and regulations, so you can define clear and concise policies; prevent, respond to, and protect against data privacy issues; and provide strategic data protection guidelines to leadership. Using Data Privacy Advisor, you'll better understand and manage the data protection requirements and issues in the jurisdictions where your company does business.

Combining unrivalled know-how created by a dedicated team of privacy experts, global legal and regulatory content, and research support functionality, Data Privacy Advisor helps you deepen your expertise, so you can proceed more confidently.

Presenter: Matthew Tullett, Business Development Manager, Data Privacy Advisor, Thomson Reuters

14:00

Breakout 1: Crisis management - the role of the GC in managing a crisis.



Sarah Nelson Smith,
Regional General Counsel, **WeWork**

Sarah Nelson Smith is the Regional General Counsel for WeWork.

Sarah qualified at a Magic Circle law firm and moved in-house to join the (then very small) Kentucky Fried Chicken and Pizza Hut legal team (both companies owned by global giant, Yum! Brands). There, she built and led a European legal team and weathered numerous professional challenges, but none hit the headlines quite as dramatically as the #chickencrisis of 2018, when a distribution failure led to the closure of the majority of the KFC restaurants in the UK.

Sarah serves as a trustee of the social justice charity, NACRO (www.nacro.org.uk), and of start-up charity, Sal's Shoes (www.salsshoes.com).



Laura Rich,
Deputy General Counsel, **Acacia Mining**

Laura is a senior legal counsel with years of experience advising boards, senior executives and management teams on legal issues and strategy across a wide range of corporate matters, including: public and private mergers, acquisitions and disposals, joint ventures, corporate financings, corporate re-organisations and restructurings, corporate governance and advisory, securities regulation, project finance and development, regulatory affairs, international dispute resolution and litigation. She is currently the Deputy General Counsel of Acacia Mining plc.

Laura has worked on transactions and projects across multiple jurisdictions in Africa, Europe, Asia and Latin America and has lived and worked in Paris, Brussels and Singapore. She is fluent in French and also speaks German.

During her time in private practice she formed part of a number of multi-jurisdictional teams advising financial institutions, private equity funds and corporates on a wide range of international transactions. She also gained exposure to acquisition and bank finance, anti-trust and competition, international arbitration and completed various secondments, including a pro-bono secondment to the Office of the Prosecutor for the United Nations International Criminal Tribunal for Rwanda.

Laura was one of the lead lawyers on Acacia's initial public offering on the London Stock Exchange in 2010 and joined the company following the IPO.

As well as broad corporate experience, Laura has significant experience advising on complex legal and regulatory matters affecting the mining industry and wider extractive industries, particularly the African region, where she has developed an in-depth understanding of the sub-Saharan geopolitical climate and more specifically East Africa. As Deputy General Counsel of Acacia, she advises on a wide range of challenging issues across Acacia's business, particularly in the context of corporate development and financing, securities and securities regulation, corporate governance and risk management and international dispute resolution. She acts as assistant secretary to the Acacia Board and its Committees and is a member of a number of Acacia's Joint Venture Management Committees.

In 2019 Laura received the award for Arbitration, Dispute Resolution and Mediation (United Kingdom) as part of the Women in Law Awards 2019 by Lawyer Monthly, Securities Lawyer of the Year (United Kingdom) by Finance Monthly Legal Awards 2019 and was named in-house individual of the year for litigation at the Legal 500 UK Awards 2019.



Susana Cao Miranda,
Dispute Resolution Partner, *Linklaters*

Susana is a dispute resolution partner based in our London office whose practice focusses mainly on defence work for financial services firms. She has extensive experience advising investment banks and financial services clients in relation to litigation and regulatory enforcement proceedings both in the UK and cross-border. Amongst her litigation practice, Susana has represented investment banks and funds in structured products disputes (including a number of disputes concerning derivatives and the operation of the ISDA standard form documentation), defence of claims for breach of alleged advisory duties, breach of contract claims and claims under contractual warranties, investor/JV disputes, retail customer complaints and redress schemes and other financial services disputes.

In relation to regulatory matters, she has conducted numerous internal investigations and represented clients in relation to enforcement proceedings across a wide range of compliance/conduct issues. She also has experience of advising in relation to inquiries and appearances before parliamentary committees.

Prior to joining Linklaters in 2017, Susana was a Managing Director at Goldman Sachs based in London responsible for litigation and contentious regulatory proceedings across EMEA. In that role she acquired an in-depth knowledge of how a financial services firm operates and an understanding of the client perspective of managing litigation and contentious regulatory matters including in relation to the importance of governance, regulatory capital and operational resilience and reputational risk management.

14:00

Breakout 1: Crisis management - the role of the GC in managing a crisis.



Kaley Crossthwaite
Partner, **BDO**

Kaley is a chartered accountant and a Partner in the Forensic Services department at BDO UK and leads the Fraud and Financial Investigations team. She has been conducting investigations for the last 18 years. She is also Head of our Forensic Technology team and has a strong interest in and knowledge of technology used as part of investigations – particularly the use of e-disclosure within litigation proceedings.

Throughout her career, Kaley has led large investigations both in the public and private sector and acted as Secretary to the Companies Act investigation in to the collapse of MG Rover and related companies. She specialises in internal investigations, shadow investigations and fraud and corruption prevention.

Kaley has a regulatory background having spent 18 months on secondment to Companies Investigations Branch at the DTI, being appointed several times as an Inspector to investigate insider dealing. She has liaised with and worked alongside government and regulatory bodies including the SFO, FSA, Ministry of Justice and various police forces. She has led investigations in many sectors including pharmaceuticals and healthcare, construction, automotive, media, shipping and logistics.

Kaley regularly speaks at conferences on fraud and investigations. Kaley also publishes the BDO FraudTrack report twice a year which highlights trends in reported fraud. She is also a regular contributor to other journals and press publications.

Kaley has a strong interest in people and led BDO's Talent Management Programme which offers bespoke career development for employees.

Kaley is ranked for her work within a number of Who's Who Legal Guides to experts within a range of fields, including Who's Who Legal Asset Recovery: Experts. She has received praise from the directory including:

- Kaley is "a star" with considerable proficiency in fraud and regulatory investigations
- 'Kaley Crossthwaite is a high-quality expert in forensic accounting matters, including internal investigations.'

Notes

14:00

Breakout 2: Team advancement and retention - how do you reward and incentivise your team when cost savings are required?



Lisa Ball,
Legal Director, Customer Experience, **BT Group**

Lisa is the Legal Director for Customer Experience in BT's Consumer unit. Lisa leads a team of consumer law and advertising experts who support all BT and EE customer facing propositions and communications. Lisa's team also includes the customer disputes team who focus on escalated complaints, Ombudsman complaints and customer litigation. Taken together Lisa is proud to say that she and her team have a 360 degree view of the customer lifecycle, enabling the team to give end to end risk based advice. Before joining BT Lisa was Head of Legal, Commercial and Marketing, at easyJet, focusing on brand protection, distribution and outsourcing deals. And before that Lisa was the Director for Customer Affairs at EE leading the teams covering both consumer and business customer experience. Whilst at EE Lisa led the commercial legal workstream to launch 4G services under the EE brand in 2012. Lisa trained as a commercial litigator at Olswang and has also held finance roles at Andersen and PriceWaterhouseCoopers.



Graeme Baldwin,
SVP, Deputy General Counsel, **Pearson**

Graeme serves as a Deputy GC at Pearson, the global learning company. Operating in 70 countries with more than 24,000 employees, Pearson's products and services are used by millions of teachers and learners around the world every day.

Graeme leads the legal teams that support the Group Finance/Corporate function and 'Core Markets' businesses, as well as serving on the Legal function leadership team.

On the Group Finance side, this includes Pearson's M&A and equity investment activities around the world, as well as listed company obligations, general corporate projects and the UK pension scheme. The Core Markets team supports all aspects of Pearson's business activities in those countries, encompassing courseware, services, assessments, qualifications and English language teaching in the UK, mainland Europe, Australia and parts of Asia and Africa.

Prior to joining Pearson in 2012, Graeme was a senior associate in the corporate division at Herbert Smith Freehills. Graeme was included in The Lawyer's Hot 100 in 2016 and in Legal Business' GC Powerlist "Rising Stars" in 2017."



Giles Pemberton,
Consultant, **3 Kites**

Giles is a qualified lawyer who has spent the bulk of his career as a GC/in-house lawyer with FTSE100 companies in the UK. Most recently he was General Counsel and Company Secretary of easyJet plc (2006-2015) where he was also responsible for the Regulatory team. Prior to easyJet, Giles spent ten years as an in-house lawyer with Cable & Wireless plc and was also General Counsel with Onetel prior to its sale by Centrica to Carphone Warehouse. He spent four years with Freshfields Bruckhaus Deringer at the start of his legal career.

Having taken an eighteen month break from work in 2015 to spend more time with his family before his teenage children finished school, Giles is now a consultant with 3Kites, providing support and advice to in-house lawyers who require help to optimise their teams' efficiency through process improvements and effective use of IT and new technology. He is also a part-time adviser to the board of an AIM-Listed business (Share plc) on governance and company secretarial matters and co-owns his own aviation consultancy business (CeGe Aviation).



14:00

Breakout 3: Alternative business models - how can GCs make the most of their outside legal ecosystem?



Adam Nguyen,
Co-Founder, *eBrevia*

Adam Nguyen is a co-founder of eBrevia, a leading enterprise contract analysis software company that applies machine learning to more quickly and accurately extract key information from unstructured data. Prior to eBrevia, Adam was the Chief-of-Staff and Legal Officer of Vantage Properties, a 350-person real estate investment and management firm. Adam had practiced law at the law firms of Paul, Weiss and Shearman & Sterling, where he focused on private equity, hedge fund formation, and mergers and acquisitions — as well as at AQR Capital Management, a multi-asset investment management firm. He also clerked for the Hon. Judge Faith Hochberg, US District Court, NJ. Adam holds a BA from Columbia and a JD from Harvard Law School.



Maniti Barot,
Associate Director, *EY Pangea3*

Award-winning alternative legal services industry leader – nearly fourteen years leading growth of one of world’s largest alternative legal services providers at Pangea3 (acquired by EY in June’19) and Thomson Reuters. Maniti :

- Belongs to a global team of subject matter experts and business development professionals, who counsel Fortune 500 companies and AmLaw firms, on how to leverage leading legal technology and globalised services
- Manages client relationships arising out of Asia-Pacific, U.K. and Europe on a wide range of engagements, leveraging her hands-on, unparalleled expertise in offshore project management
- Provides consultative project guidance helping legal departments and law firms take advantage of time and cost-saving legal services and solutions, as a practicing lawyer
- Focuses on collaboration with Thomson Reuters assets and outside entities including law firms, legal start-ups, law schools and corporate counsel



Jenifer Swallow,
Formerly General Counsel, **TransferWise**

Jenifer Swallow focuses on consumer-facing tech companies, with leadership roles at Yahoo!, Zynga and the fintech TransferWise, including as General Counsel, Company Secretary and Chief of Staff. Jenifer appears in the Chambers & Partners 100 most influential GCs, the Legal 500 Powerlist and the Most Influential Women in Payments. She is a mother to 2 boys.



Stephen Cooke,
Deputy General Counsel, **HSBC**

Stephen Cooke is Deputy General Counsel at HSBC based in London and appointed in January 2017 as head of the global legal team supporting the technology and operations division of HSBC. He joined HSBC in 2007 in the Head Office legal team focussing on M&A and corporate matters including recovery & resolution, and moved into the team supporting HSBC's technology in operations division in 2014. From 2000 to 2007, Stephen was Associate General Counsel at Factiva, a joint venture between Reuters and Dow Jones, where he was responsible for supporting the group in Europe and AsiaPac. Prior to joining Factiva, he was a corporate lawyer in Taylor Wessing.

15:15

Breakout 1: GDPR and data privacy - insights and perspectives.



Alessandro Galtieri,
Deputy General Counsel, **Colt Technology Services**

Alessandro is Deputy General Counsel and Group Data Protection Officer at Colt, a Fidelity-owned network and data centre services company active in more than 30 countries globally. He is an English Solicitor, an Italian Avvocato, an ICSA (The Governance Institute) Associate, and a Certified Information Privacy Professional (CIPP/E).

Alessandro has extensive experience in the high-tech space, having held roles at Hexagon (the world leader in design, measurement and visualisation technologies), the European Space Agency, and Interoute Communications, now GTT. He started his career in private practice at Studio Legale Tonucci, then the Italian alliance partner of Mayer Brown. He attended Rome University "La Sapienza" and the University of Law. He is also an alumnus of the Academy of International Law in The Hague, and of the British Council's European Young Lawyers Scheme.

Since 2012, he serves on the Technology and Law Reference Group of the Law Society, which provides guidance on the impact of new technologies on the legal profession. Since 2014, he has been UK Country Representative for the European Chapter of the Association of Corporate Counsel, the world's largest association of in-house lawyers. In 2015 he was awarded Country Representative of the Year.

Alessandro sits on ACC Europe Legal Operations Advisory Board and is a UK Council Member for CLOC, the Corporate Legal Operations Consortium. In February 2019 Alessandro was recognised by Legal500 as Data Protection Individual of the Year.



Evie Kyriakides,
Chief Data Protection & Privacy Officer, Associate GC, Global Digital Privacy and Security, **Mars**

Evie is an accomplished corporate lawyer with 20+ years' extensive legal experience with expertise in data management and protection, digital and technology, compliance, international business transactions, brand protection, M&A and enterprise risk management. As the Chief Data Protection & Privacy Officer/Global Digital AGC of Mars, Incorporated Evie has responsibility for the creation, deployment and management of legal strategies and policies, including GDPR, in the areas of data privacy, data protection, data breaches and digital media across businesses. Her professional experience ranges from local (UK), regional (EMEA, Russia & CIS) to global. Working for major branded FMCGs Evie has contributed to company value creation through extending brand footprints and protecting their distinctive assets across media, pharma, confectionery, food, Petcare and veterinary care. Evie is a UK lawyer, a Chartered Company Secretary and Chartered Governance Professional, a qualified marketer from the Cyprus Institute of Marketing (affiliated to the UK's Chartered Institute of Marketing), a Fellow of the International Association of Privacy Professionals (FIP) and a Fellow of the Royal Society of Arts. Evie has been repeatedly endorsed as a leading in-house lawyer by the outside legal press, was most recently named as the Technology, Media and Telecoms Lawyer of the Year by Chambers and Partners and prior to that, European IP Lawyer of the Year by WorldLeaders. She is also a member of the Mars Ethics and Compliance Team which celebrated achieving the coveted Ethisphere World's Most Ethical Companies Award in 2019 for the second consecutive year.



Rob Beardmore,
Senior Editor, Practical Law In-house, **Thomson Reuters**

Rob is a senior editor for Practical Law In-house, responsible for curating relevant and useful content on Practical Law for in-house lawyers. Rob's main areas of focus include data protection and cybersecurity while maintaining a close eye on developments in commercial and technology law more broadly.

Rob played a key role in Practical Law's coverage in the lead up to the implementation of the GDPR, managing the Data Protection Ask service and producing a GDPR toolkit designed for the specific needs of in-house lawyers tasked with advising on organisational compliance with the Regulation.

Rob is currently working on the development of Community, a social media and knowhow-sharing platform which will initially be available to Practical Law's in-house subscribers and will focus on data privacy and cybersecurity. This is due to be launched imminently.

Rob comes from ten years as an in-house lawyer, starting at Xerox where he specialised in technology outsourcing. He later moved to Visa where he advised in connection with product development, sales and marketing and in relation to risk and compliance in emerging markets. Most recently, Rob spent four years as senior legal and compliance counsel at Control Risks, a leading global risk consultancy, where he advised on a broad range of matters including commercial contracts, data protection, corporate governance and risk and compliance issues generally at a global level.

15:15

Breakout 1: GDPR and data privacy - insights and perspectives.



Matthew Kay,
Data Protection Officer, EMEA, *Thomson Reuters*

Matthew holds a Masters in Information Rights Law and Practice and the BCS certificate in Data Protection. He is experienced in advising organisations on data protection and privacy compliance across a variety of sectors. Matthew currently heads the Data Protection function for Thomson Reuters(c.45000 employees) across Europe, Middle East and Africa directing the organisation to achieve compliance with the General Data Protection Regulation(GDPR) as well as other associated data protection and privacy legislation within the countries he governs.

In addition to his core work he is also a member of the Data Protection Network(<https://www.dpnetwork.org.uk>) and a regular speaker at numerous external events on Data Protection and Privacy to help assist other organisations with compliance and share best practice, part of this work recently saw him listed in the DPO 200(<https://gdpr.report/news/2019/05/24/dpo200-in-association-with-gdpr-institut/>).

He previously managed the Data Protection function for Balfour Beatty(c.30000 employees) overseeing the 6 Data Protection Officers across the strategic business units that the organisation operated implementing the infrastructure to achieve compliance with the General Data Protection Regulation(GDPR) as well as the Data Protection Act 2018 and Privacy and Electronic Communications Regulations 2003.

Prior to this he worked at the London Borough of Hounslow where he was the councils nominated Data Protection Officer and organisational lead for GDPR implementation(c.2000 employees) as well as being a key member of the Information Governance Network for London.

Before this work Matthew worked in the audit department at the Information Commissioner's Office (ICO) helping organisations improve their data protection, privacy and information security(assessing to ISO27001 standard) practices to reduce risk. He provided expert advice to local government, criminal justice and health organisations through on-site audits which were followed up with listed recommendations. Matthew also worked as part of a network of trainers delivering internal training to all levels within ICO.

His diverse work experience has exposed him to Information risks facing the Financial, Higher Education, Property and Transport, Emergency and Legal sectors.

Notes

15:15

Breakout 2: Team resilience - coping with change.



Dan Kayne,
General Counsel, **Network Rail Infrastructure**

Dan is married with 2 children, Oliver (5) and Niamh (18 months). He has been at Network Rail 12 years and General Counsel (Routes) for nearly 3 years. In that time has transformed the way knowledge and best practice is collected, managed and shared within the legal services function.

This has been achieved partly through the introduction of a new Knowledge Management system into the function, but also by increasing the profile and raising the awareness of the performance benefits of great know how.



Ciarán Fenton,
Director, **Ciaran Fenton Ltd**

Ciarán Fenton helps main and management boards improve their performance by facilitating high EQ/ESG decision-making.

Since 2002 he has worked with scores of individuals and organisations including BT, HSBC, Capita, Serco, Dentsu, Henry Boot, Radiant Law, Latham & Watkins, and Shearman & Sterling using his tried and tested model - The Fenton Model® - an innovative approach to self-management that provides senior leaders with the thinking and tools to achieve a small change in their own behaviour and that of each member of their senior leadership team.

During his early career he held senior business leadership roles at Hachette, ITN, Pearson, and The Guardian Media Group in which he was involved in extensive change programmes.

Ciarán is a mentor at London Business School, a faculty member on Paul Gilbert's LBCambridge2 in-house counsel programme, and a regular speaker, writer and pamphleteer on board behaviour issues.

Pamphlets include *The GC-CEO Relationship post Global Financial Crash: Flourish or Flounder* and *The 7 Deadly Sins of Nascent NEDs*.

He holds a business degree, B.Comm. (Hons. 1982) from The National University of Ireland, Cork. He lives in Brighton, England. He is married to the writer Marian Garvey and they have two children.



Michelle Bramley,
Advisory Board Member and Senior Lawyer

Michelle Bramley is a highly experienced lawyer and business leader. She has spent the last thirty years in a variety of legal and senior management roles at Freshfields Bruckhaus Deringer, most recently as Global Head of Knowledge for the firm.

Having recently retired from Freshfields, Michelle is now developing a portfolio career and is currently an Advisory Board member to ForestSEA, a not for profit organisation that is focused on creating reforestation initiatives in South East Asia.

Michelle has significant operational experience in the legal services sector and has led on digital transformation and innovation delivery and supporting cultural change.

She is a champion for diversity and inclusion and is an Advisory Board member on Thomson Reuters Transforming Women's Leadership in the Law.

Michelle is also an expert on international risk and compliance issues with a particular focus on anti-bribery and corruption, business and human rights, modern slavery and regulatory and internal investigations across the financial services and corporate sectors.



Claire Debney,
Co-Founder and Principal, **MOSAIC**

Claire spent ten years at Reckitt Benckiser (RB), a FTSE 15 company, where she was, most recently, VP General Counsel for Group Legal Affairs & Compliance. At RB she managed complex legal matters across a wide range of functions globally, with responsibility for major investigations, litigation, compliance and the Group's corporate and commercial operations. She created i-Legal, a self-service portal that utilized technology and tools to enhance the delivery of in-house legal services, winning the *Financial Times Most Innovative Legal Team in Europe Award* in 2014.

Since leaving RB, Claire qualified as an executive coach and set up her own consulting business, Luminopex (www.luminopex.com). She is passionate about changing the conversation in the legal profession and her consulting work focuses on legal strategy, learning & development as well as coaching. She acted in her consultant capacity as the Head of Legal Strategy for Shire (now part of Takeda) from July 2016 until April 2019 where she was responsible for designing and implementing the **pod** (people | operations | development) transformation program. It featured award-winning learning, development and mentoring modules most notably *Legal Week's Training Innovation Award 2018*.

Claire is co-founder of MOSAIC, the global mentoring program for in-house legal professionals. MOSAIC stands for Mentoring Opportunities Shared Amongst In-House Counsel, a not-for-profit platform created using smart technology to bring mentoring all in-house legal professionals anywhere in the world (www.mosaicforlawyers.com).

Claire trained in London before relocating to Australia where she practiced at Allens and King Wood Mallesons. She is admitted to practice in England & Wales and Victoria (Australia).

Claire is a qualified executive coach, a Gallup certified StrengthsFinder coach and a certified Lumina Spark practitioner. She sits on the Advisory Panel for RPC's Centre for Legal Leadership and served on the Board of ACC Europe for 3 years.

15:15

Breakout 3: Cyber security breach - the GC's role in tackling this.



Jason Gottschalk,
Partner - Cyber Security, **BDO**

Jason Gottschalk is head of BDO LLP's Cyber Security practice and is responsible for delivering cyber risk advisory, transformation and fully managed services across a range of industry sectors. In his role he helps clients proactively identify and manage their cyber risks, protect their businesses using leading technology and manage their response to cyber security breaches.

An expert-led response to a cyber security breach can provide an organised approach to addressing and managing the aftermath, handling the situation in a way that limits damage and reduces recovery time and costs. Jason advises management and leadership teams on the technical aspects of a breach, at the same time keeping legal teams, committees and boards informed so external communication and further action can be managed. Jason regularly attends client board and risk committee meetings to advise on cyber strategy within this fast-changing landscape.

Prior to joining BDO LLP, Jason has over 15 years' experience in professional services with key experience in Cyber security and he also has an MSc degree in Computer Science from Rhodes University.

Notes

16:15

Summary insights from the sessions: Key learnings and take-aways.



John Hovell,
CEO and Co-Founder, **STRATactical LLC**

As a leader in the convergence of Knowledge Management (KM) and Organization Development (OD), Mr. Hovell is the CEO and co-founder of STRATactical. He is a practitioner, speaker, and author in OD/KM strategies and their application to current challenges.

John led a team to win a Chairman's Award at BAE Systems in 2014. Previously, John was part of a team to win the prestigious NOVA award, Lockheed Martin's top recognition award. Additionally, he was instrumental in the creation and execution of the enterprise KM strategy for ManTech International Corporation.

John volunteers as the corporate lead for the award-winning annual STEMmerday event where thousands of participants engage in Science, Technology, Engineering and Math related learning activities. John serves on several advisory boards including the International Knowledge Management Institute, Training Industry Quarterly, and Synergy Development and Training.

John has lead 5 different teams that have won awards from Chief Learning Officer magazine. In 2015, he was named the 8th most influential person in Knowledge Management. He published a chapter in a book titled "Making It Real: Sustaining Knowledge Management" and became a fellow with the Royal Society for Arts (RSA). In 2009, he was honored by Training Magazine as one of the "Top Young Trainers" after being honored in 2008 as one of the top "Young Trainers to Watch."

Notes

16:45

Keynote address 2: Insights from a former GC on converting to a CEO role.



Andy Ransom,
Chief Executive Officer, *Rentokil Initial*

Andy Ransom was appointed to the Board of Rentokil Initial plc in 2008 and as Chief Executive Officer in October 2013. He joined Rentokil Initial from ICI plc (a FTSE50 company) where over a 20-year career he held various management positions including General Counsel and Company Secretary and Head of M&A. In 2005, he was appointed to the Executive Team of ICI and had operational responsibility for ICI's Regional and Industrial Division.

Rentokil Initial (FTSE100) is one of the world's largest business services companies with operations in more than 75 countries and employing over 40,000 people.

The company's mission is to protect people and enhance lives. It does this through its range of services, particularly in Pest Control and Hygiene with customers ranging from local restaurants to global manufacturing and food production companies.

Rentokil Initial is the FTSE's 3rd largest creator of shareholder value over the last five years and has acquired 181 companies over the last 5 years as part of its global expansion.

More recently, Andy was 6th in the listing of Top CEOs according to the 2018 Glassdoor survey of employees. He is a Director and Trustee of the charity Street League and a Patron of Malaria No More UK.

Andy is a graduate of the University of Southampton and a qualified solicitor.

Notes

Co-chair's summing up.



Alison Kay,
Group General Counsel & Company Secretary, **National Grid**

Alison was appointed Group General Counsel & Company Secretary for National Grid plc in January 2013. As such, she will be responsible for shaping the Group legal function within National Grid and providing Company secretariat support to the Boards and Committees of National Grid.

Formerly, Alison was Commercial Director, Transmission at National Grid for 4½ years working with the gas and electricity industries in the UK and Europe to influence the legal and regulatory regimes in which National Grid operates, to deliver improved efficiency and reliability, whilst facilitating security of supply for Britain.

Prior to this Alison was General Counsel and Company Secretary for National Grid Electricity Transmission plc and National Grid Gas plc until February 2008.

Alison qualified with corporate solicitors, Martineau Johnson and spent 8 years in private practice before joining National Grid Company plc in 1996.

She has extensive external industry exposure including a number of positions on European and UK Committees. From 2006 to 2011 she was Chair of the Electricity Pension Scheme from and Chaired Enabling, National Grid's Disability Network.

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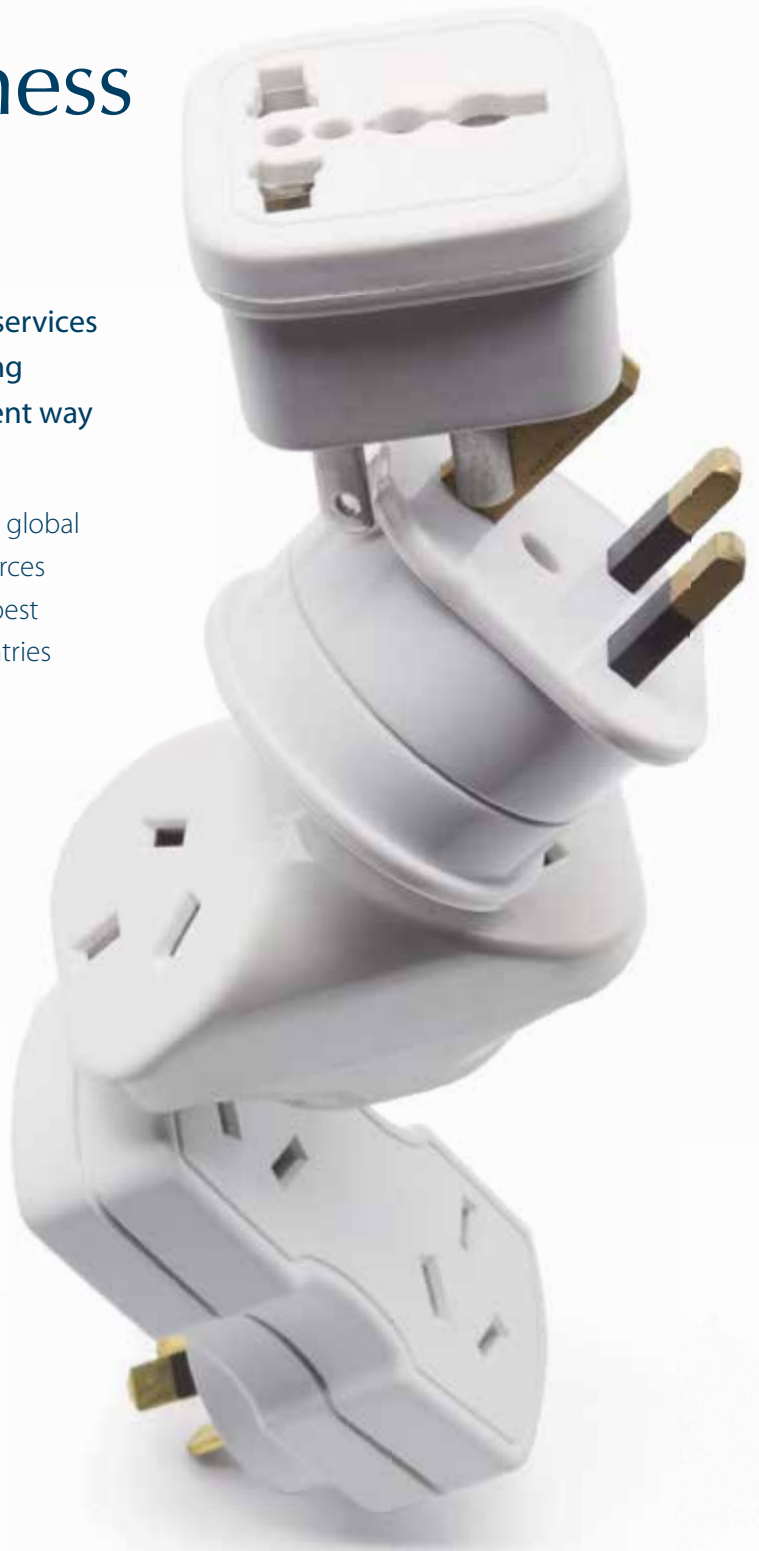
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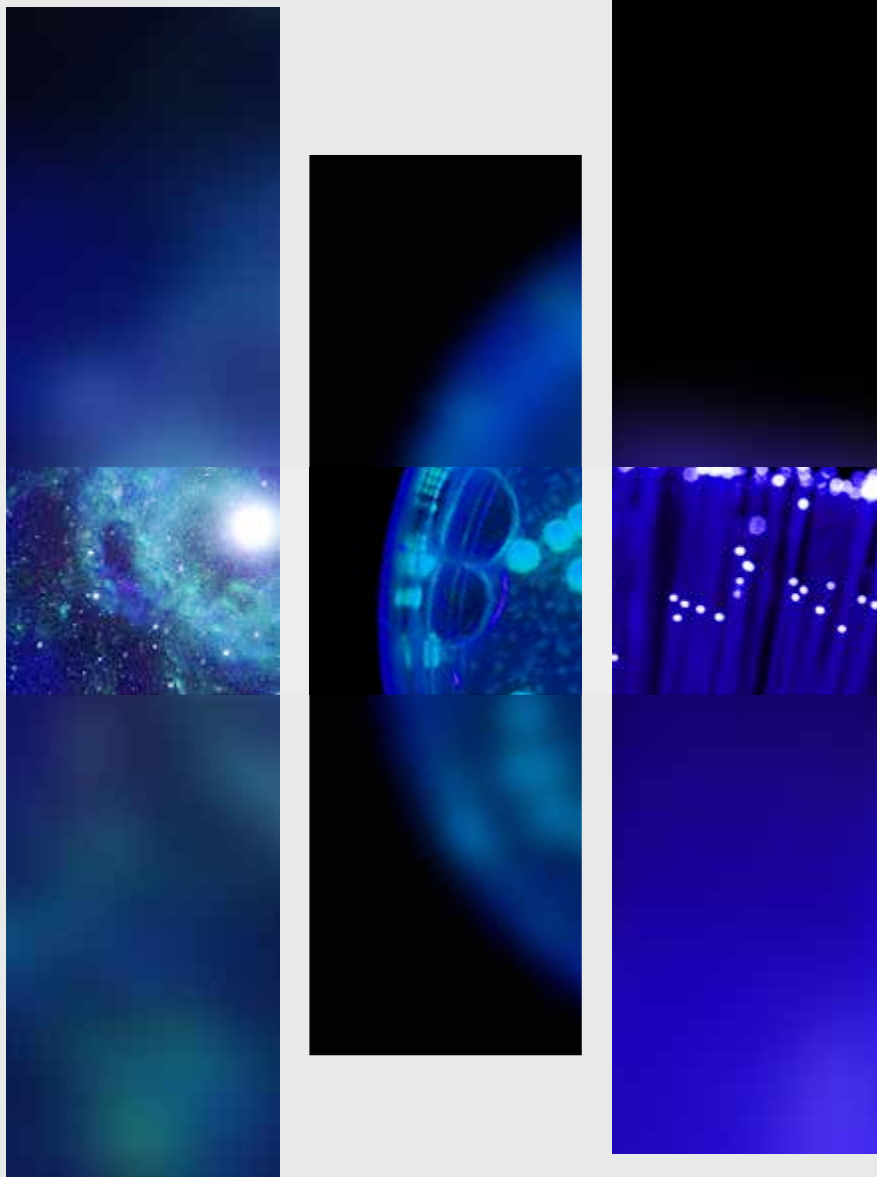
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