

# THOMSON REUTERS LEGAL TRACKER

## FREQUENTLY ASKED QUESTIONS

### MICROSOFT® AZURE®

The following are high level FAQs to address the launch of Legal Tracker MICROSOFT® AZURE® in the UK and what the likely impact, if any, will be on Legal Tracker customers.

QUESTION	ANSWER
<b>1. What is Microsoft® Azure®?</b>	<p>Microsoft® Azure® is a comprehensive set of cloud services that can be used to build, deploy, and manage applications through Microsoft global network of datacentres, across 42 announced regions.</p> <p>Ninety percent of Fortune 500 companies trust the Microsoft Cloud, taking advantage of Microsoft security, privacy, transparency, and the most compliance coverage of any cloud provider, 57 compliance offerings, and recognized as the most trusted cloud for U.S. government institutions.</p> <p>Please refer to the <a href="#">Microsoft® Azure® website</a> for more information.</p>
<b>2. Why Microsoft® Azure®?</b>	<p>In 2015, Thomson Reuters announced that it would be pursuing the use of the public cloud as a strategic infrastructure services option across the enterprise. This enables Thomson Reuters to optimize its core infrastructure and be more agile and responsive to customers.</p> <p>Since then, Thomson Reuters has established a working group to define a common strategy, guidelines and governance to make this a valuable solution for the enterprise now and into the future.</p> <p>The Thomson Reuters Vendor and Assurance Management team has evaluated the top cloud service providers in the market and selected <b>Microsoft® Azure®</b> after reviewing their security controls to ensure that they are in alignment with Thomson Reuters data security policies.</p>
<b>3. How secure is Microsoft® Azure®?</b>	<p>Azure compliance offerings are based on various types of assurances, including formal certifications, attestations, validations, authorizations, and assessments produced by independent third-party auditing firms, as well as contractual amendments, self-assessments, and customer guidance documents produced by Microsoft. Azure maintains an extensive portfolio of security, data privacy and operational control standards including <b>SOC 1</b> Type 2, <b>SOC 2</b> Type 2 and <b>ISO 27018:2014</b> as well as meeting country specific requirements.</p> <p>You can find out more about <a href="#">security</a> and <a href="#">compliance offerings</a>.</p>
<b>4. When will the Legal Tracker service and data be migrated from the</b>	<p>The current plan is to migrate the service and data from the Thomson Reuters UK Datacentre in early 2018.</p>

<b>Thomson Reuters UK datacentre to Microsoft® Azure®?</b>	The date of the migration is still to be determined but we will ensure that Legal Tracker customers receive reasonable notice as soon as the timeline has been confirmed.
<b>5. What will happen on the planned date of the Legal Tracker migration from the UK datacentre to Microsoft® Azure® in early 2018?</b>	<p>The Legal Tracker service and data will be migrated from the UK datacentre in Docklands to Microsoft® Azure® UK South instance. Prior to the move, your encrypted data will be securely backed up. The Legal Tracker Service will be in planned maintenance mode during the transition and it will be resumed once the service and data is ready on the Azure instance.</p> <p>Company users will receive notification of the planned maintenance nearer the time.</p>
<b>6. How will the change affect me and my company?</b>	<p>In the short term, beside the planned maintenance window, all other changes will be completely transparent to you and your company.</p> <p>Your data will be available on <b>Microsoft® Azure® UK South</b> instance after the planned maintenance window instead of the Thomson Reuters Docklands datacentre and the Thomson Reuters DR instance in Fareham will be substituted by <b>Microsoft® Azure® UK West</b>.</p> <p>In the long term, Legal Tracker will benefit from the scalability, resiliency and the simplification of the application's progression by leveraging more Azure tools in the near future.</p>
<b>7. How will the change impact Law Firms?</b>	The change will be completely transparent to Law Firms i.e. when they log into Legal Tracker post the UK Azure launch, it will be business as usual.
<b>8. What if we have specific questions about Azure or the migration process?</b>	Please contact your Legal Tracker Customer Success Manager in the first instance, if you have any queries.