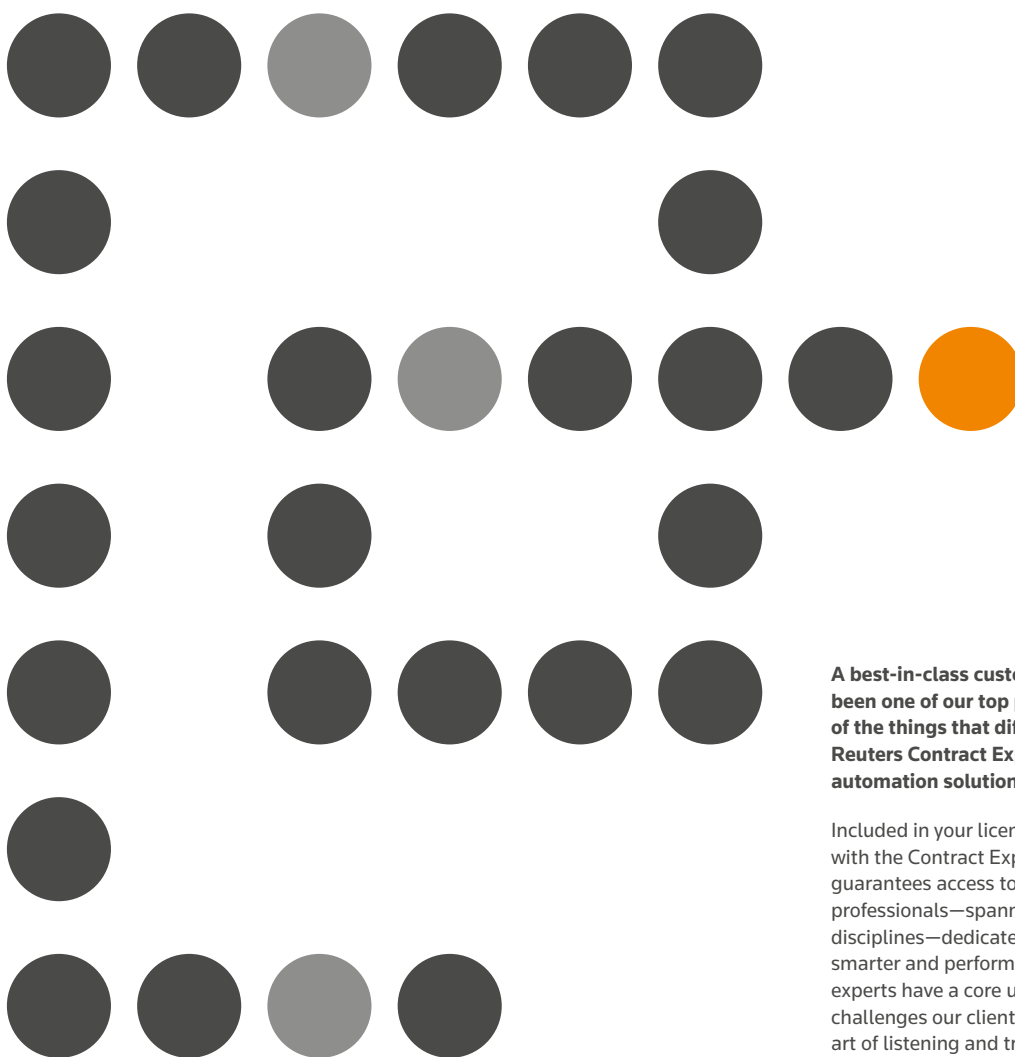


The Customer Success Team EMEA.

Partners for success



A best-in-class customer experience has always been one of our top priorities. In fact, it's one of the things that differentiates Thomson Reuters Contract Express™ from other document automation solutions on the market.

Included in your license fee, your engagement with the Contract Express Customer Success team guarantees access to members who are seasoned professionals—spanning legal, IT, and financial disciplines—dedicated to helping clients to work smarter and perform better. This team of product experts have a core understanding of the specific challenges our clients face and are practiced in the art of listening and translating your department's needs into realistic and tangible solutions you can implement in Contract Express today.

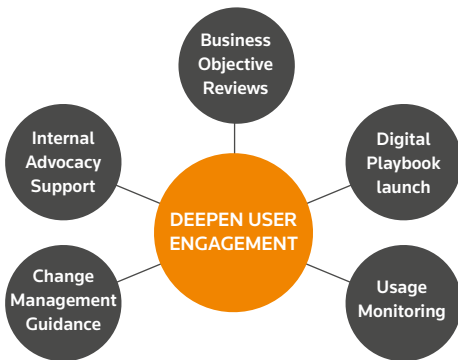


Implementation activities include...



60 day trial available

Embed activities include...



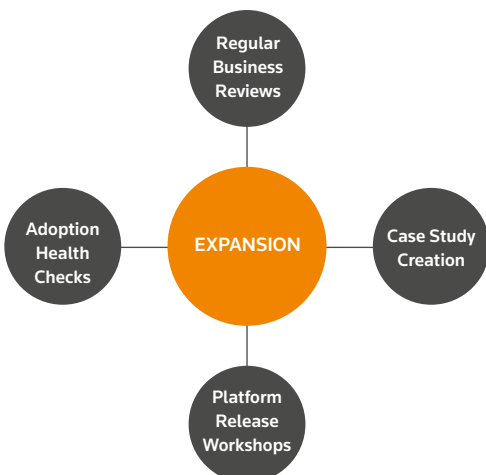
80

New customers embedded in 2017

"The support from my Customer Success Manager has allowed us to tap their knowledge of the different approaches possible based on their experience."

Chris Lewis, Practice Support Manager, Simmons & Simmons,

Grow activities include...



"As the front line Contract Express user, I have found it extremely valuable to have a dedicated Customer Success Manager to help me deal with the little wrinkles and challenges involved in implementing, operating and growing the use of the product. It would be much harder to get to a successful outcome without this support."

Sean Massingham, Head of Knowledge Management, Anjarwalla & Khanna

Need more information?

Please feel free to contact your Customer Success Manager ce-customersuccess@tr.com