

# C-TRACK® FOR COURT STAFF FROM THOMSON REUTERS

Thomson Reuters Court Management Solutions™

The most configurable, user-friendly, off-the-shelf case management solution

## THE PAPER BURDEN

Before now, court users have had to file documents in paper form, either by posting them or physically delivering them to the court office, having to pay court fees in person at the court.

C-Track® offers a more user-friendly solution. It has been specifically designed to capture, track, process and report on court information, allowing more efficient handling and processing of data.

## THE FACTS

C-Track has been a leader in court case management solutions for more than a decade – and we're backed by more than 150 years of Thomson Reuters court and legal experience. Our off-the-shelf case management solution works across all jurisdictions – civil, criminal, family, administrative and is an enterprise solution spanning all tiers of courts.

## C-TRACK FOR COURT STAFF

Are you a Judge, Magistrate, Legal Advisor, Listings Officer, Case Progression Officer, or Court Manager? Do you wish you could provide just, equitable and timely resolution of all matters before the court?

**With C-Track you can.**

### Features include:

- Courtroom processing (including case view, participant information, hearing activities, resulting and judicial calendar)
- Configurable activity dashboard for easy access to caseload information
- Configurable user interface that allows courts to capture information in an intuitive and easy to use method facilitating cross-training
- Open system architecture for ease of integration with external justice partners
- Electronic filing and notification system conserving resources, both in time and money
- Industry standard and ad hoc reporting tools for tracking and management of court performance
- Powerful Configuration Manager to adapt the system to local rules and processes

### Benefits include:

- Quickly and simply create a case record from scratch online, pre-populating case category and party information from intuitive drop-downs
- Eliminate re-entry of case information across jurisdictions (e.g. Magistrates Court to Crown Court)
- Enter case documents digitally with E-Filing at any time of day or night
- Search across Index Entries (addresses/contact details) for Parties and Legal Representatives minimising the time spent on data entry by the Court
- Handle scheduling efficiently, with a system that brings courtrooms, Judges and other resources together in a way that suits your particular listing requirements

email [c-track.info@thomsonreuters.com](mailto:c-track.info@thomsonreuters.com)  
visit [legal-solutions.co.uk/c-track](http://legal-solutions.co.uk/c-track)



THOMSON REUTERS™

# C-TRACK

Comprehensive. Configurable case management.

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## Benefits continued...

- Better access and transparency of information and online capabilities
- Clear and comprehensive confidentiality marking, ensuring that case information is only seen by the right people
- Increase efficiency and productivity by reducing redundant activities (i.e. data entry, scanning and processing of paper documents)
- Reduce the costs and environmental impact associated with processing, tracking, and storing paper documents
- Reduce time dedicated to constituent questions via phone and in person
- Enable estate consolidation

## THE SUITE OF PRODUCTS

### C-Track Case Management System (CMS)

Our Case Management System manages information about cases, filings, parties, calendars and opinion processing, allowing courts to track their performance and maximise efficiency. Powerful listing functionality adapts to both appellate courts and high-volume trial court environments.

### C-Track E-Filing

E-Filing allows parties to electronically file documents, enabling greater efficiency and reduced costs in case preparation. C-Track E-Filing is offered as a standalone solution and can be easily integrated into the court's environment or installed as a hosted solution.

### C-Track Public Access

C-Track Public Access is a highly configurable application that allows the general public to search for non-confidential cases using simple search criteria such as case number, solicitor or party.

## #C-TRACK

**#Highly configurable** – C-Track can be configured to meet your court's needs and is easily adaptable to unique rules and processes. C-Track also includes a tool that allows rule changes to be made quickly and easily without technical support

**#Easy** to install and maintain – The system resides on a server, giving you access right from your Web browser, meaning there's no software to install

**#Scalable solution** – C-Track is a tailored, adaptable and scalable solution, which currently supports three million cases, 20.6 million filings, and 14,500 users

**#Modularised** – Use all of C-Track, or only the modules that align with your strategic needs

**#Integrated** – C-Track can be integrated with almost any court application, from an existing case management system, to a solicitor's registration system, to an accounting or document management system

**#Comprehensive** – C-Track provides comprehensive case processing functions from case initiation through disposition and archiving. It also allows for extensive searching and real-time interactive reporting

**#Intuitive** – Prior to installation, the entire system can be reviewed and tailored to meet the specific needs of your court. The system allows intuitive document generation, event recording in real time, and custom alerting

**#Reliable** – C-Track has a proven performance record over more than ten years in a variety of courts and significantly reduces risk compared with a ground-up built system